



# Corporate Quality Policy

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The economic fulfilment of our customers' requirements is the basis of our success. Julius Berger Nigeria Plc is therefore committed to constantly enhance our customers' satisfaction with the aim to build and maintain long-term relationships through a spirit of partnership.

To achieve this, a quality management system in accordance with ISO 9001:2015 is implemented, maintained and continually improved. The system provides assurance that our knowhow and experience is providing solutions for building, infrastructure and industry with consistently superior quality. It defines the standards, which are necessary for the achievement of our corporate goals.

Julius Berger Nigeria Plc is committed to the effective and efficient implementation of the quality management system by maintaining an environment of awareness and a culture of trust, shared value, ethical behaviour and integrity, supported by a deep understanding of the context of our organization.

Key elements of our quality management system are:

- Flexibility of the quality management system to accommodate the ever changing business environment as well as the expectations of our relevant interested parties
- Responsibilities and authorities are well defined to enable clear leadership at all levels of our organization
- Process monitoring and process improvement is facilitated by setting of measurable objectives for main processes
- All our employees are committed to continuous improvement of our quality management system's effectiveness and efficiency and to financial success

Compliance of our quality management system with ISO 9001:2015 requirements shall demonstrate our commitment and ability to consistently fulfil customer requirements.



Dr. Lars Richter  
Managing Director